

Frequently Asked QUESTIONS

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Engrave-It PRO

What are the main differences between the Engrave-It PRO system and other Ilco marking/engraving machine models?

The Engrave-It PRO provides tremendous versatility in terms of the items it can be used to engrave. It allows for more operator input than our other models giving an ability to truly control the visual characteristics of the engraved image, but also allows the operator the ability to use default settings to accomplish many routine marking tasks. A generous assortment of machine accessories is included with the unit

Will the Engrave-It PRO engrave “non-locksmith” type items?

Yes, in addition to having key blank, cylinder, padlock, and identification tag marking capabilities, the machine can be configured for marking a host of other items, including laminates.

Does the machine operate as a stand alone unit?

No, the Engrave-It PRO’s versatility is in large part due to the powerful PC based engraving software that controls the machine.

What are the nominal computer requirements?

Almost any Windows based PC featuring USB port support will suffice

Can the Engrave-It PRO’s software be updated?

Yes, but for many users, the original software will provide all of the engraving utility they ever require. Updates that add new “pre-set applications” will however be released periodically (on CD format media).

Are optional cutters required?

No, the two carbide cutters and diamond stylus included with the Engrave-It PRO system should suffice for most any locksmith/institutional application. Optional accessories are available however for performing “more advanced” engraving projects.

Does the Engrave-It PRO require a lot of skill to operate?

No. While its versatility allows for “more choices” on the part of the operator, many routine applications can be performed using its default software settings. For non-routine applications, the operator will need a more detailed understanding of the software; reference material is provided that explains the software functions and user defined options in greater depth. The Engrave-It PRO is supported by a well trained technical support staff capable of identifying solutions for virtually any problem or operator issue that may come up.

